

Course Title : Organization Communication

Code	Course Type	Regular Semester	Lecture (hours/week)	Seminar (hours/week)	Lab (hours/week)	Credits	ECTS
COM 351	D	5	3	0	0	3.00	5
Lecturer and Office Hours			Ndririm Ciroka, PhD				
Teaching Assistant and Office Hours							
Language			Albanian				
Course Level			Bachelor				
Description			Organizational communication is a field of study that deals with the interaction, coordination and relations between individuals in a group, company or organization. Further some basic concepts of organizational behavior are analyzed. Now it is represented as a field of research and interdisciplinary knowledge, dedicated to understanding and better management of people at work. The concepts of the organization, structure, organization, planning, motivation, values, ethics and assessments are discussed, all in view of organizational behavior, which the focus is on the contribution of organizational communication. During this course the students is given the opportunity from the perspective of media workers, to see the effectiveness of the working organization related to the communication from the individual level, group, to public discourse and that kind of communication that results in effective problem solving and taking a decision, at an organizational level.				
Objectives			This course will help students to: - better recognize organizations and the experience of students as well, as a member of an organization - increase communicative qualities that are important for the organization - learn the techniques and specifications of group communication and relationships between the leader and members, the way of transmission of messages and the motivation in the organization - learn how to pass a moment of management crisis of a group or company. -develop values and ethics, professional attitudes and personal skills needed for their preparation as communication specialists in the organization.				

Course Outline

Week	Topics
1	Concepts and theories of organizational communication. Presentation of the literature and resource sources of the subject, presentation of the syllabus and the method of evaluation
2	Communication and its organizational functions. Structure of organizational communication.
3	Organizational theories and organizational management. Organizational culture theories-Pacanowsky.
4	Cultural control, diversity and change.
5	Group Relationships. Leadership-staff relations.
6	Power and motivation in the organization.
7	Organizational Communication Approaches and Tendencies.
8	Midterm Exam
9	Value, ethics and assessments in the organization.
10	Conflict in organization and crisis management
11	Strategic communication.
12	Communication in the media organization. Structure, hierarchy, functional formats and trends.
13	Communication in Communist Centralized Media.
14	Organizational Communication of Press Offices.
15	The dependence of internal communication on changes in relationships with interest groups.

16	Final Exam
Prerequisites	
Textbook	<ul style="list-style-type: none"> • Papa, M. J., Daniels, T. D., & Spiker, B. K. (2008). Organizational communication: Perspectives and trends. Thousand Oaks, CA: Sage
Other References	<ul style="list-style-type: none"> • American Psychological Association's Style website - http://www.apastyle.org • National Communication Association - http://www.natcom.org • Eastern Communication Association - http://www.ecasite.com • International Communication Association - http://www.icahdq.org/ • James C. McCroskey, Ed. D. - http://www.jamescmccroskey.com/
Laboratory Work	
Computer Usage	
Other	

Learning Outcomes and Competences

1	To be familiar with the main theories of the working organization, structure, organization and its planning, related to the development of their managerial skills & leadership, communication depth meanings of organizational behavior;
2	To be able to understand differences of individual human behavior, their conditioning on the type of personality, motivational world, the system of values that are created in the context of the organization and their reflections in organizational behavior;
3	Be trained with practical skills for successful development of communication in working organization, communications in the groups and of the teams

Course Evaluation Methods

In-term studies	Quantity	Percentage
Midterms	1	30
Quizzes	0	0
Projects	1	15
Term Projects	0	0
Laboratory	0	0
Attendance	1	5
Contribution of in-term studies to overall grade		50
Contribution of final examination to overall grade		50
Total		100

ECTS (Allocated Based on Student) Workload

Activities	Quantity	Duration (hours)	Total Workload (hours)
Course Duration (Including the exam week : 16 x Total course hours)	16	3	48
Hours for off-the-classroom study (Pre-study, practice)	14	4	56
Assignments	1	0	0
Midterms	1	10	10
Final examination	1	11	11
Other	0	0	0
Total Work Load			125

Total Work Load / 25 (hours)	5
ECTS	5